



## *Living At Home SeniorCare* *Newsletter*

# Announcing Marian McCarter, RN

*Living At Home SeniorCare 10 Northern Blvd. #18 Amherst, NH 03031*  
*www.lahseniorcare.com*

### **2008 Merrimack Chamber of Commerce Business of the Year Award Recipients**

Call 546-6060 or e-mail us at  
Adeleb@lahseniorcare.com for  
information

Living At Home SeniorCare is a  
NH State Licensed Home Health  
Care Provider. LAHSC was  
established to help the elderly and  
disabled remain safe and cared for  
in the comfort of their own homes.  
We also provide respite for family  
members faced with the challenge  
of caring for elderly loved ones.

Now in our 6th year, we have  
delivered home care services to  
over 550 clients.

Home Care services include  
personal care, homemaking,  
dementia care, transportation, meal  
preparation, medication  
management, skilled nursing  
assessments & more.

For more information about how  
our services can help provide peace  
of mind to families and their loved  
ones, please call

603-546-6060 or visit our website  
at [www.lahseniorcare.com](http://www.lahseniorcare.com)

LAHSC is a proud member of the  
Merrimack, Souhegan and Nashua  
Chambers of Commerce. The  
Home Care Association of New  
Hampshire and S.A.F.E. [www.safenh.org](http://www.safenh.org)  
and The National Aging In Place  
Council, [www.naipc.org](http://www.naipc.org)

We are pleased to announce that Marian  
McCarter has joined our ranks as Home Care  
RN. She will assist Client Services Director,  
Janet Gaynor, RN with client assessments and  
the supervision of our HCBC clients and Home  
Health Aide staff. Marian's contribution to our  
nursing staff will enable LAHSC to accept more  
patients requiring regular nursing visits as well  
as better serve our existing client base.



Previously, Marian worked for Souhegan Home  
and Hospice Care and Greenbriar Terrace. She received her Baccalaureate of  
Science from the University of California and Nursing credentials from St.  
Joseph School of Nursing. Marian lives in Nashua with her 3 children, two  
dogs, a cat, a turtle, a fish, and a guinea pig named Albert. Yuh, it's a  
mini-farm!

Before working as a nurse, Marian was a microbiologist. She worked in that  
field doing lab work until she realized she wasn't enjoying the relative  
isolation of a solitary occupation. Marian took a chance and resigned from a  
secure position to train as an LNA. She found out she liked working with  
people and went to nursing school, and the rest, as they say, is history.  
Marian explained her heart to us this way; "Nursing became a career change  
for me after working in a laboratory for several years. I started my career as  
an LNA and loved working with the elderly. My primary mission through  
nursing is to empower clients to take control of their health and well-being. I  
enjoy home care and believe that we all heal faster, and live better lives if we  
are in a comfortable familiar setting. Through home care, we can  
individualize the care we provide and make a meaningful contribution to  
lives in our community."

So, you can see why we are delighted to have Marian McCarter join our  
homecare nursing team!



# *Living At Home SeniorCare*

## *Merrimack Chamber of Commerce Awards LAHSC*

### *2008 Business of the Year*

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Living At Home SeniorCare was honored to be awarded the distinction of 2008 Business of the Year. In announcing the award, President of the Merrimack Chamber, Bob Ellis, said, "This award goes to the company that exemplifies growth, a positive image and is active both in the community and the chamber." In accepting the award we reminisced that, "In 2003 we started operations with a heart to serve, and a conviction that there was a need to provide this type of care for the 'Greatest Generation'."

Also attending the event from Living at Home was Medical Director, Dr. Pierre Dionne, Client Services Director, Janet Gaynor, RN, and Staff Coordinator Mary Ann Eusebio.



Adele & Frank Belfsky  
LAH SeniorCare Owners

Among our agencies accomplishments in 2008 that were noted:

- To meet the growing demand LAHSC hired 17 additional home care aides in 2008 to bring our total staff to 67. We also added 2 new skilled nurses.
- The introduction of "telephony" requiring aides to call a toll free number at the beginning and at the end of their shift.
- The hiring of new Staff Coordinator and a Payroll/Billing specialist, plus the promotion of the Home Care Nurse Manager, Janet Gaynor, RN to Client Services Director.
- The pilot project for the MD2 medication system was approved for statewide use for homebound Medicaid patients.
- A new web site was developed that allows Living at Home to better communicate our services to our clients, prospects, and employees. It also includes a section listing additional senior care resources available in the community
- Our contract with the Dept of Veterans Affairs was renewed, and home care services have been provided to 27 veterans.
- Our services were *expanded* to 42 Medicaid homebound clients, while in this difficult financial climate, several agencies have *discontinued* serving this population because of the low reimbursement rate.

To ensure the highest quality of care, client/patients and primary caregivers are called quarterly and visited twice a year by one of our nurses to ensure that care plans are relevant and caregivers perform to expectations.

If you ask us to summarize, we would tell you that our passion is the business of people. Our mission is to serve those who are infirmed, frail or elderly in the comfort of their own homes. We are invested, committed, and will continue to excel at "Helping seniors and others enjoy the comforts of home for as long as possible, while providing their families with peace of mind."