



What To Ask When Hiring An Agency:

1. Does the agency employ the senior caregivers or are they “independent contractors”? If the agency does not employ caregivers, will the IRS consider me to be a “household employer”? Will I need to withhold income and social security taxes?
2. Is the agency certified by the State of NH Department of Health and Human Services to care for elderly and disabled in their homes?
3. Does the agency carry liability insurance?
4. Are the home health caregivers bonded? If so, by whom are they bonded?
5. What will happen if the caregiver gets hurt while working for me? Does the agency carry Worker’s Compensation insurance to protect me from being sued?
6. How much training do the agency’s caregivers receive in the aging process and geriatric health? What training is available to them? What type of certifications do they have for assisting seniors at home?
7. Are the agency’s caregivers supervised by qualified nursing staff? Is a supervisor available 24/7 in case of an emergency?
8. What will happen if I don’t get along with this caregiver? How easily can she/he be replaced?
9. Who will take care of me if the caregiver is unable to work due to an emergency or illness?
10. Does the agency perform background checks before hiring a caregiver? And what type of background checks are done?
11. Has a national criminal background check been performed? Can I feel confident that the caregiver will not steal my valuables?
12. Does the agency perform random drug testing on its caregivers?
13. Will I be able to change the schedule as my needs change?